

QX TELECOM,LLC
230 5TH AVE.
NEW YORK , N.Y. 10001
Tel. # 212-689-9094

RECEIVED

AUG 08 2012
PUBLIC SERVICE
COMMISSION

08/07/2012

Commonwealth of Kentucky
PUBLIC SERVICE COMMISSION
211 SOWER BLV'D
P.O. BOX 615
FRANKFORT, KENTUCKY 40602

To whom it may concern:

QX Telecom LLC is no longer active since of dec 2011 due to operating loss .

We received through the year of 2011 a total of \$499.05 less expenses we have a huge loss.

Chaim Milstein



Controller

TARIFF BRANCH
RECEIVED
8/8/2012
PUBLIC SERVICE
COMMISSION
OF KENTUCKY

TITLE SHEET

KENTUCKY TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of facilities-based and resold interexchange telecommunications services provided by QX Telecom LLC with principal offices at 230 Fifth Avenue, Suite 800, New York, NY 10001. This tariff applies to services furnished within the State of Kentucky. This tariff is on file with the Kentucky Public Service Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 15 2001

PURSUANT TO KRS 192.011,
SECTION 9(1)

BY: Stephan O. Bell
SECRETARY OF THE COMMISSION

Issued: October 15, 2001

Effective: November 15, 2001

Issued By:

Eddie Mishan, Managing Member
QX Telecom LLC
230 Fifth Avenue, Suite 800
New York, NY 10001

CHECK SHEET

Sheet 1 through 25 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>SHEET</u>	<u>REVISION</u>
1	Original
2	Original
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4	Original
5	Original
6	Original
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25	Original

PUBLIC SERVICE COMMISSION
OF KENTUCKY
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NOV 15 2001

PURSUANT TO 807 KAR 2011,
SECTION 9(1)

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
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SECTION 9 (1)

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D - Delete or Discontinue
- I - Change Resulting in an Increase to a Customer's Bill
- M - Moved from Another Tariff Location
- N - New
- R - Change Resulting in a Reduction to a Customer's Bill
- T - Change in Text or Regulation but no Change in Rate or Charge

PUBLIC SERVICE COMMISSION
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TARIFF FORMAT

A. Sheet Numbering - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

B. Sheet Revision Numbers - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the K.P.S.C. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. Because of various suspension periods, deferrals, etc. the K.P.S.C. follows in their tariff approval process, the most current sheet number on file with the K.P.S.C. is not always the tariff sheet in effect. Consult the Check Sheet for the sheet currently in effect.

C. Paragraph Number Sequence - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).1.
- 2.1.1.A.1.(a).1.(i).
- 2.1.1.A.1.(a).1.(i).(1).

D. Check Sheets - When a tariff filing is made with the K.P.S.C., an updated check sheet accompanies the tariff filing. The check sheet lists the sheets contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest check sheet to find out if a particular sheet is the most current on file with the K.P.S.C.

PUBLIC UTILITIES COMMISSION
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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the customer's location to the Company's Underlying Carrier(s) network switching center.

Authorization Code - A numerical code, one or more of which are available to a customer to enable the customer to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

Calling Card - A card issued by the Company, the customer's Local Exchange Company, authorized vendor, or other common carrier which allows the customer to make telephone calls and bill calls to the Calling Card by entering a PIN.

Card Number - A multi-digit identifying number which may be printed on each Prepaid Calling Card or Calling Card, which may also be referred to in this tariff as a PIN.

Company or Carrier - QX Telecom LLC

Credit Card Charges - Prepaid Calling Card purchases, renewals, and other charges that may be billed to Major Credit Cards.

Customer - The person, firm, corporation or other entity which orders service and is responsible for both payment of charges due and compliance with the Company's tariff regulations.

Day - From 8:00 a.m. up to, but not including, 5:00 p.m. local time Monday through Friday.

Evening - From 5:00 p.m. up to, but not including 11:00 p.m. local time Sunday through Friday.

Holidays - QX Telecom LLC's recognized holidays are New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Veterans' Day, Memorial Day, Independence Day, Labor Day, Columbus Day, Thanksgiving Day, and Christmas Day.

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PURSUANT TO 807 KAR 011,
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Stephen D. Bell

SECRETARY OF THE

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS (Cont'd)

K.P.S.C. - The Kentucky Public Service Commission.

Local Exchange Company - A company which furnishes local exchange telephone service.

Major Credit Card - A universally accepted charge card. MasterCard, VISA, Diner's Club International, American Express and Carte Blanche are examples of major credit cards which the Company may accept.

Night/Weekend - From 11:00 p.m. up to, but not including, 8:00 a.m. Sunday through Friday, and 8:00 a.m. Saturday up to, but not including 5:00 p.m. Sunday.

Underlying Carriers - Those certificated telecommunications service providers.

PUBLIC SERVICE COMMISSION
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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of QX Telecom LLC

QX Telecom LLC's facilities are furnished for long distance communications originating at specified points within the State of Kentucky under terms of this tariff.

QX Telecom LLC operates, and maintains the communication services provided hereunder in accordance with the terms and conditions set forth under this tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the QX Telecom LLC network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer time basis, and are available twenty-four hours per day, seven days per week.

2.2 Limitations

2.2.1 Service is offered subject to the availability of facilities and the provisions of this tariff.

2.2.2 QX Telecom LLC reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the Customer is using service in violation of the law or the provisions of this tariff.

2.2.3 All services provided under this tariff are directly controlled by QX Telecom LLC and the Customer may not transfer or assign the use of service, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

PUBLIC SERVICE COMMISSION
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PURSUANT TO SECTION 9-1-11,
SECTION 9-1-11

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New York, NY 10001

Effective: November 15, 2001

BY: [Signature]
SECRETARY OF THE COMMISSION

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.2 Limitations (cont'd)

2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

2.3 Liabilities of the Company

2.3.1 QX Telecom LLC's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in the transmission occurring in the course by the negligence of its employees or its agents, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.

2.3.2 QX Telecom LLC shall be indemnified and held harmless by the Customer against:

(A) Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.

(B) All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by QX Telecom LLC.

2.3.3 The included tariff language does not constitute a determination by the Commission that a limitation of liability imposed by the Company should be upheld in a court of law. Acceptance for filing by the Commission recognizes that it is a court's responsibility to adjudicate negligence and consequential damage claims. It is also the court's responsibility to determine the validity of the exculpatory clause.

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SECTION 9 (1)
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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.3 Liabilities of the Company (cont'd)

2.3.4 QX Telecom LLC will give at least 10 days notice to Customers and the K.P.S.C. before increasing rates or other changes.

2.4 Interruption of Service

2.4.1 Credit allowances for the interruption of service, which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired.

Before giving such notice, the Customer shall ascertain that the trouble is not being caused by an action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

2.4.2 For the purposes of credit computation, every month shall be considered to have 720 hours.

2.4.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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00046465;1

PURSUANT TO KRS 201.1-011,
SECTION 9(1)
BY: Stephan Buel
SECRETARY OF THE COMMISSION

SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.4 Interruption of Service (cont'd)

2.4.4 The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the fixed monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

$$\text{Credit} = \frac{A \times B}{720}$$

"A" -- outage times in hours

"B" -- total fixed monthly charge for affected facility

2.5 Suspension-of-Service Guidelines

QX Telecom LLC will provide written notice at least seven days in advance of suspending a Customer's service for non-payment of charges. In cases of bona fide emergencies, we try to avoid suspension of service for non-payment. Service will be suspended without notice in the following situations:

- 1) The Customer obtained service fraudulently;
- 2) Risk of non-payment is evident; or
- 3) A safety hazard is found on the Customer's premises

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.6 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.7 Billing Periods

To the extent that the Customer is not a Prepaid Calling Card Customer, the Customer will receive a bill after the 30-day cycle.

2.8 Understanding the QX Telecom LLC Bill

To the extent that the Customer is not a Prepaid Calling Card Customer, the Customer's bill will outline specific charges or adjustments for QX Telecom LLC's services.

2.9 Questions About the QX Telecom LLC Bill

If the Customer has questions about QX Telecom LLC's charges that may appear on its bill, the Customer should call the QX Telecom LLC service representative or QX Telecom LLC's designated billing agent.

2.10 Pay By Mail

To the extent that the Customer is not a Prepaid Calling Card Customer, a return envelope is included with each Customer's bill. If the return envelope is unavailable, Customers should contact the Customer service telephone number indicated on the bill for the appropriate address.

PUBLIC UTILITY COMMISSION
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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.11 Lost Bills

If a bill is lost, the Customer should call the QX Telecom LLC service representative or QX Telecom LLC's designated billing agent for the amount due. The Customer should include his/her account number, name, address and telephone number with payment.

2.12 Forms of Payment

At the customer's request, the Company permits the use of approved credit cards to apply for and receive Prepaid Calling Cards used to access and pay for the Company's telecommunications services. Telephone charges will be debited by the Company against this card at the rates set forth in Section 4 herein.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.13 Late Payments

The Company's service representative or the Company's designated billing agent should be contacted if a bill cannot be paid on time. Special payment arrangements may be possible in case of illness or other circumstances beyond one's control. Late payments may be subject to a late charge and/or may result in telephone service being suspended. A late fee of 1.5% monthly will be charged on any past due balances. Late payment charges will be applied to the original balance due for service.

2.14 Requirements for Service Restoral After Suspension for Non-Payment

In most cases, all charges billed for service must be paid before service will be restored. This would include any amount which the Customer may have received on a new bill. There is also a charge to restore service, which will be billed on the Customer's account.

2.15 Responsibility of the Company

The Company endeavors to provide the best long distance service possible at a fair and competitive price. In turn, the Customer is responsible for paying its bills on time and must report any problems in a timely manner so that they can be corrected.

2.16 Frequency Restrictions

There are no frequency restrictions.

PUBLIC SERVICE COMMISSION
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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.17 Cancellations

Customers may cancel their service at any time through written instruction.

2.18 Nonpayment

The Company or QX Telecom LLC's designated billing agent will contact a Customer when their payment is late. At the point where payment exceeds 60 days late, the Customer may be turned over to a collection agency and the Customer's service may be terminated. Suspension or termination of service shall not be made without five (5) working days' written notice to the Customer, except in extreme cases. The written notice shall be separate and apart from the regular monthly bill for service.

2.19 Credit for Incomplete Calls

When a Customer calls in and identifies that specific calls were incomplete, the Company's Customer Service department has the capability to credit the Customer's card. In the event that the call was incomplete, the Company will automatically credit the Customer's card.

2.20 Deposit

The Company does not require a deposit from the Customer.

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SECTION 2 - RULES AND REGULATIONS (Cont'd)

2.21 Advance Payments

The Company requires advance payments from its Prepaid Calling Card Customers.

2.22 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and courts costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.23 Taxes

All federal, State and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, gross receipts taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein, except as described for prepaid calling card service.

PUBLIC SERVICE COMMISSION
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SECTION 3 - DESCRIPTION OF SERVICES**3.1 Usage Based Services**

The Company's charges are based on the actual usage of Company's services, plus any special features and/or service options, if any. Charges begin when the designated communication termination(s) is/are accessed and enabled thereby ("connected") to receive the communication from the originating location on the network. Charges cease when the called or calling party "hangs up".

3.2 Long Distance Telecommunications Network Service

The Company's Long Distance Telecommunications Network Service provides for the facilities-based and switchless resale of Kentucky interexchange carriers' tariffed Software Defined Network (SDN) Service. This service is a custom designed private telecommunication network that combines the efficiencies and benefits of both switched and private line service to meet the specific requirements of Customers that need to communicate on an interlata basis within the State.

Each service Customer is billed individually for each call, on a conversation minute basis, placed through the Company since the previous month's billing. Each call is measured and billed at the applicable rate for the initial sixty (60) second period or fraction thereof, and then at the applicable rate for each additional sixty (60) second period or fraction thereof. The minimum length of a call is sixty (60) seconds. See Section 4, Rates and Charges, for the applicable rate schedule.

PUBLIC SERVICE COMMISSION
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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.2 Long Distance Telecommunications Network Service (Cont'd)

Dedicated access circuits may be provided and billed by the local exchange company (LEC). Dedicated access channels may be purchased from carriers other than the LEC only in accordance with K.P.S.C. rules. Charges for the dedicated access channel are determined by the access provider.

3.3 Prepaid Calling Card Service

3.3.1 This service permits use of QX Telecom LLC Prepaid Calling Cards for placing long distance service calls. Calling card customers may purchase QX Telecom LLC Prepaid Calling Cards at a variety of retail outlets or through other distribution channels. QX Telecom LLC Prepaid Calling Cards are available at a variety of face values. QX Telecom LLC Prepaid Calling Card service is accessed using the QX Telecom LLC toll-free number printed on the card. The caller is prompted by an automated voice response system to enter his/her Authorization Code, and then to enter the terminating telephone number. QX Telecom LLC's processor tracks the call duration on a real time basis to determine the amount of calling time consumed. The total consumed calling time for each call, which includes applicable taxes, is deducted from the remaining calling minute balance on the Customer's QX Telecom LLC Prepaid Calling Card.

3.3.2 All calls must be charged against a QX Telecom LLC Prepaid Calling Card that has a sufficient calling minute balance. A calling card Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur when five (5) minutes and when one (1) minute remain before the balance will be depleted, based upon the terminating location of the call.

3.3.3 The Company offers origination from anywhere in the United States, and termination, intrastate, interstate and internationally.

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan Bess
SECRETARY OF THE COMMISSION

SECTION 3 - DESCRIPTION OF SERVICES (Contd.)

3.3 Prepaid Calling Card Service (cont'd)

- 3.3.4 All calls must be charged against a QX Telecom LLC Prepaid Calling Card that has a sufficient calling minute balance. A calling card Customer's call will be interrupted with an announcement when the balance is about to be depleted. Such announcement will occur when five (5) minutes and when one (1) minute remain before the balance will be depleted, based upon the terminating location of the call.
- 3.3.5 A card will expire thirty (30) days after activation and automatically reactivates after credit card is charged.
- 3.3.6 A credit allowance for QX Telecom LLC Prepaid Calling Card Service is applicable to calls that are interrupted due to poor transmission, one-way transmission, or involuntary disconnection of a call. A calling card Customer may also be granted credit for reaching a wrong number. To receive the proper credit, the calling card Customer must notify the Company at the designated toll-free Customer service number printed on the QX Telecom LLC Prepaid Calling Card and furnish the called number, the trouble experienced (e.g. cut-off, noisy circuit, reached wrong number, etc.), and the approximate time that the call was placed.
- 3.3.7 When a call charged to an QX Telecom LLC Prepaid Calling Card is interrupted due to cut-off, one-way transmission, or poor transmission conditions, the calling card Customer will receive a credit equivalent to one calling minute.

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SECRETARY OF THE COMMISSION

SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.4 Directory Assistance Service

Directory Assistance Service is provided to assist subscribers in obtaining telephone numbers.

3.5 Accessing Service

The service provided by the Company is one way dial in - dial out, multi-point telecommunications services, allowing the customer to originate calls through the network facilities of the Underlying Carriers. Access to the Company may differ dependent upon the type of exchange access service provided by the local exchange telephone company to the Underlying Carriers.

3.6 Availability of Service

The services provided through the Company, are available where equal access and the Billing Systems of its Underlying Carriers are provided.

3.7 Locations of Service

The services offered by the Company are to be available statewide, where the long distance services of its Underlying Carriers are available. The services offered by the Company are not intended to be limited geographically.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.8 Timing of Calls

- 3.8.1 Usage charges are based on usage of QX Telecom LLC's service. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connections.
- 3.8.2 Minimum call duration and usage measurement and rounding for billing purposes is specified on per-product basis in the rate section of this tariff.
- 3.8.3 There is no billing applied for incomplete calls.

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SECTION 3 - DESCRIPTION OF SERVICES (Cont'd)

3.9 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

230 Fifth Avenue, Suite 800
New York, NY 10001
(800) 385-1968

Any objection to billed charges should be reported promptly to QX Telecom LLC. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled.

3.10 Level of Service

A Customer can expect end to end network availability of not less than 90% at all times for all services.

3.11 Billing Entity Conditions

When billing functions on behalf of QX Telecom LLC or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. QX Telecom LLC's name and toll-free telephone number will appear on the Customer's bill.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

NOV 15 2001

Issued: October 15, 2001

Issued By:

Eddie Mishan, Managing Member
QX Telecom LLC
230 Fifth Avenue, Suite 800
New York, NY 10001

Effective November 15, 2001

SECTION 9 (1)

BY: Stephan D Bell
SECRETARY OF THE COMMISSION

SECTION 4 - RATES

4.1 Long Distance Network and Prepaid Calling Card Usage Rates

- 4.1.1 The calls placed through the Company are rated using one of the following schedules. The charges for all calls during a billing month will be totaled. If the total charge includes a fraction of a cent, the fraction is rounded to the next whole cent (e.g., \$4,101.345 would be rounded to \$4,101.35).
- 4.1.2 Day, Evening and Night rate periods apply to Long Distance Telecommunications Network Usage. The rates apply for all days of the week including holidays. The Day rate period is 8:00 a.m. to, but not including, 5:00 p.m., Monday through Friday and 5:00 p.m. to, but not including 11:00 p.m. Sunday. The Night/Weekend Rate period is 11:00 p.m. to, but not including, 8:00 a.m. Monday through Sunday, all day Saturday, and from 8:00 a.m. to, but not including, 5:00 p.m. Sunday. For New Year's Day (January 1), Independence Day (July 4), Labor Day, Thanksgiving Day and Christmas Day (December 25), the Evening Rate applies.

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New York, NY 10001

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PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephan D. Bee
SECRETARY OF THE COMMISSION

SECTION 4 - RATES (Cont'd)

4.1 Long Distance Network and Prepaid Calling Card Usage Rates (cont'd)

4.1.3 Kentucky Intrastate Interlata Rates

Limited Plan: \$39.95/ month for 1,041 minutes

Unlimited Plan: \$49.95/month

4.1.4 Kentucky Intrastate Intralata Rates

Limited Plan: \$39.95/ month for 1,041 minutes

Unlimited Plan: \$49.95/month

4.2 Payphone Surcharge

QX Telecom LLC's calling card customers will be debited \$0.30 per month as a payphone surcharge.

4.3 Monthly Maintenance Charge

QX Telecom LLC's calling card customers will be debited \$3.95 per month as a monthly maintenance charge.

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QX Telecom LLC
230 Fifth Avenue, Suite 800
New York, NY 10001

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SECTION 9 (1)
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SECTION 4 - RATES (Cont'd)

4.4 Exemptions and Special Rates

4.4.1 Directory Assistance for Handicapped Persons:

There shall be no charge for up to fifty calls per billing cycle from lines or trunks serving handicapped individuals. The Company shall charge the prevailing tariff rates for every call in excess of fifty within a billing cycle.

4.4.2 Hearing and Speech Impaired Persons:

Intrastate toll message rates for TDD users shall be evening rates for daytime calls and night rates for evening and night calls.

4.4.3 Telecommunications Relay Service:

For intrastate toll calls received from the relay service, the Company will when billing relay calls discount relay service calls by 50 percent off of the otherwise applicable rate for a voice nonrelay call except that where either the calling or called party indicates that either party is either both hearing and visually impaired, the call shall be discounted 60 percent off of the otherwise applicable rate for a voice nonrelay call. The above discounts apply only to time-sensitive elements of a charge for the call and shall not apply to per call charges such as a credit card surcharge.

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